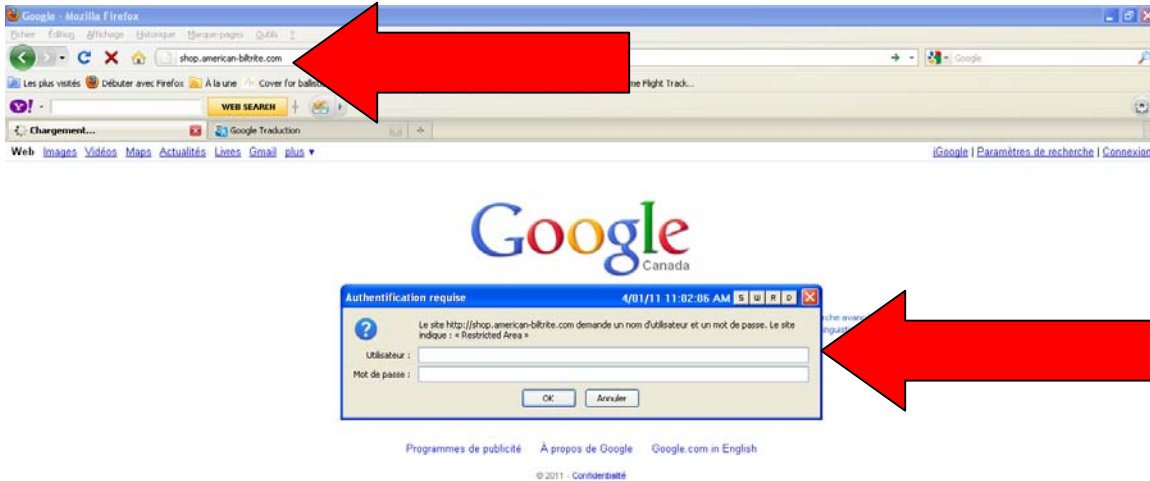


# Inventory Closeout Tutorial

Website address: <http://shop.american-biltrite.com/>



You need to enter the username and the password. This step is essential is you want to access Inventory Closeout. We will remove the security May 1<sup>st</sup>, 2011.

Username is: **AmericanBiltrite**

Password is: **ShopAB**

**Capital letters are imperative**

**Main page**

**AMERICAN BILTRITE** **INVENTORY CLOSEOUT** **SAVE UP TO 80%**

View : Sort by : Price (low to high) Items per pages : 12

**SHOP BY**  
ALL PRODUCTS  
LOOK  
MATERIAL  
COLORS AND TONES

SKU #

**CONTACTUS**  
**AMERICAN BILTRITE**  
Phone  
(855) 567 2794  
Email

	<b>Color Thru (CTM89A11)</b> Marble Green w 12in , H 12in , ⊕ 0.125in	<b>\$0.29</b> /SFT <input type="button" value="Add to shopping list"/>
	<b>Marathon Mosaic (MMH03AD1)</b> Chip look Gray w 12in , H 12in , ⊕ 0.79in	<b>\$0.99</b> /SFT <input type="button" value="Add to shopping list"/>
	<b>Marathon Mosaic (MMH08AD1)</b> Chip look Brown w 12in , H 12in , ⊕ 0.79in	<b>\$0.99</b> /SFT <input type="button" value="Add to shopping list"/>

- You may "Sort by"
  - By price (increasing or decreasing)
- You may search with the bar on the left side with search engine
  - By simply entering the SKU number
  - By Look
  - By Material
  - By Color & Tone
- You also have a phone number and an email especially dedicated for shop.american-biltrite.com

**Product Page with all of the available information**

- Price is always shown in square foot in order to ease the comprehension.
- Item Name, SKU, Look, Color, Type and Size
- All the documentation: Floor Preparation, Installation and Maintenance
- Different Shades and quantity available per Shade (in square foot)

SHOP BY

ALL PRODUCTS

LOOK

MATERIAL

COLORS AND TONES

SKU #

**CONTACTUS**

**AMERICAN BILTRITE**

**Phone**  
(855) 567 2794

**Email**  
shop@american-biltrite.com

**Hours**  
8:00 to 17:00, EST,  
Monday to Friday

**MARATHON MOSAIC** **\$0.99** /SFT

Rubber Tile  
MMH-903

Item : MMH03AD1  
Look : Chip look  
Color : Gray  
Type : Tile  
Size : w 12in , H 12in , e 0.79in

Floor Preparation [pdf]  
Installation [pdf]  
Maintenance [pdf]

Resilient, safe and stylish. Our rubber flooring distinguishes itself through its countless functional and aesthetic attributes. Perfect for various applications from education, retail to healthcare, rubber is durable, slip-resistant and easy to maintain.

**PRODUCTS**

Shade : 9004  
Available quantity : 270.0 SFT  
Desired quantity (SFT) :

Shade : 9009  
Available quantity : 630.0 SFT  
Desired quantity (SFT) :

**SAMPLES**

Use these fields to order shades samples  
(Product sample of 12in by 12in)


Choose a shade :

Desired quantity (Unit) :

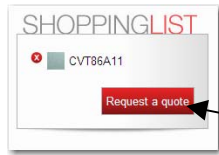
- You may order the quantity you need and you can even order a sample (each sample will be sold 10\$ each including freight).

### Adding something in "Add to Shopping list"

The screenshot shows a website interface with a sidebar on the left and a main content area on the right. The sidebar contains a 'SHOPPING LIST' section with an item 'CVT86A11' and a 'Request a quote' button, and a 'CONTACT US' section with contact information for American Biltrite. The main content area features a product image of a green vinyl tile, a description, and a 'PRODUCTS' section. In the 'PRODUCTS' section, there is a 'Shade : 6002' with an 'Available quantity : 675.0 SFT'. A 'Desired quantity (SFT) : 400' is entered in a text box, and an 'Add to shopping list' button is visible. A red arrow points from this button to the 'CVT86A11' item in the shopping list.

- As soon as you put an amount and you click ENTER, the product will be included in the Shopping List. You may remove any selected item at anytime if you press on the  in the Shopping List. You may also keep on shopping. Each time you add a product it will be transferred in your Shopping list

## Ready for a Quote Request



- Click the "Request a quote" button and it will take you to the final step.
- Your personal information will be required. You have to fill in each box in order complete the quote request.
- We will also be offering adhesive (at regular price).

What type of subfloor will you be installing your new flooring on?

- Concrete
- Suspended Plywood
- Metal Floors
- Existing Resilient Flooring
- Existing Ceramic or Terazzo Floors

**PRODUCTS**

SKU : CVT86A11  
Shade : 6002

Desired quantity ( SFT ) :  
400.0

**Update Your Car**

**PERSONAL INFORMATIONS**

Name :

Surname :

Email :

Phone Number :   
(during normal business hours)

**SHIPPING ADDRESS**

There is a docking bay at this address

Use a different adress for billing

Will you need adhesive for your flooring project? No

**Send Your quote request**

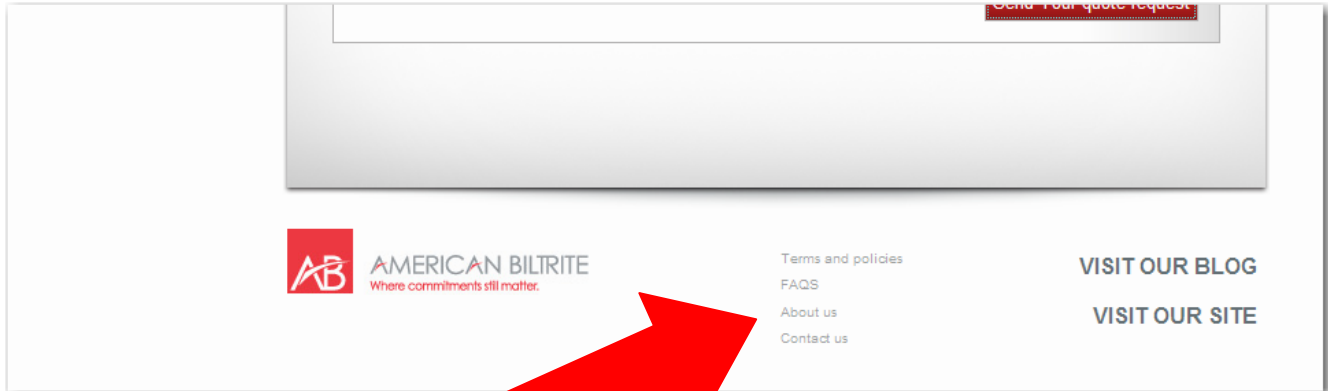


AMERICAN BILTRITE  
FLOORING

Where commitments still matter.

### Other very important features

- You will find all the Terms and policies on the site “Footer”.
- Frequently Asked Questions
- About US
- Contact us
- The user may also return to our current Website if he doesn't find the product he is looking for.





## Important FAQs

### How is your shipping handled?

Our shipping is simple. You will have four (4) options for your delivery. Since customer relationship is our company's motto, you will be taken in charge by our expert Customer Service department that will answer all of your questions, will make sure you buy the right flooring for your needs and will explain your options regarding delivery.

1. [Business delivery](#) – This is for customers in the trade or business owners.
2. [Loading dock](#) – This is for customers willing to drive and pick up their order.
3. [Residential Delivery](#) – This is for direct delivery to your home. You are responsible for offloading your order.
4. [Lift Gate](#) – This is for Residential Deliveries with a lift gate. The driver will drop your order to the ground for easier delivery. There are extra fees involved.

### What is the five (5) day quote freeze?

Purchasing a new floor represents a major investment. Therefore, we freeze your quote for a five day period. This gives you time to think about your purchase. Although we freeze the price of your quote for five days, we can't guarantee that the product will still be available.

### Do I get a warranty when buying online at [shop.american-biltrite.com](http://shop.american-biltrite.com)?

No. Since [shop.american-biltrite.com](http://shop.american-biltrite.com) is an inventory closeout website for discontinued colors and patterns, our prices are as low as can be and our products offered on this Website come with no warranty.

### What are my options if my order arrives damaged to my location?

If your order arrives to your location with some damages then there are a couple of things you MUST do. First, you must document the damages with the driver in writing. This is a simple step and the driver will assist you in the process. You must contact us immediately and notify our Customer Service department at [1-855-567-2794](tel:1-855-567-2794). Please make sure that the damage is not superficial damage to the box and the product itself before calling our Customer Service department.

### How does the order process work?

Our order process is really simple. We will first require an order acceptance email from you. You will need to contact one of our customer service agents during our normal business hours (8:00 to 17:00 EST) and provide your Visa or Master Card credit card number, including the 3-digit card verification number located on the back of your credit card. The customer service agent will then go on Moneris®, a secured site on Internet to use a virtual terminal application. She will then enter your order number, credit card number (including the 3-digit card verification number), as well as the amount to pay. Your credit card will automatically be debited. You will receive an email from Moneris® system advising you that the transaction has been processed on your credit card.

- Check out [shop.american-biltrite.com](http://shop.american-biltrite.com) and place your order.
- Your invoice will be emailed within 24 working hours.
- Sit back, relax and wait for your delivery email.
- Be reassured: at any time during product selection or purchase, you may reach one of our highly experienced Customer Service agents at [1-855-567-2794](tel:1-855-567-2794) who will assist and answer all your questions.

### How do I know I am going to get what I ordered and not something else?

At [shop.american-biltrite.com](http://shop.american-biltrite.com), we do our best to make sure that what your order is what you receive. The first checks and balances is your invoice. In the rare occasion, an order does slip through the system and the wrong product is delivered. If this happens, we ask that you contact us IMMEDIATELY at [1-855-567-2794](tel:1-855-567-2794) and we will resolve this immediately.